



Frequently Asked Questions

Q1 Are there any differences in handling the implementation of the Well-off Tenant Policy between Group A estates and Group B estates?

A The arrangements for implementing the Well-off Tenant Policy are the same for tenants of both Group A estates and Group B estates.

Q2 There may be a difference between the deposit amount paid for the current and new tenancy. Do tenants need to top up the difference for the deposit?

A The Housing Society will transfer the deposit from the existing tenancy to the new tenancy. Tenants do not need to top up the deposit amount.

Q3 Who is responsible for paying the stamp duty for the new tenancy agreement?

A The Housing Society will pay the stamp duty for the new tenancy agreement.

Q4 For the tenant who is currently receiving rent assistance, does he/she need to re-apply for the rent assistance after accepted the new tenancy?

A No, he/she does not need to re-apply for the rent assistance.

Q5 How does the Housing Society prioritize the implementation of the Well-off Tenant Policy?

The implementation of the Well-off Tenant Policy is divided into "non-elderly households" and "elderly households."

"Non-elderly households," where not all family members are aged 60 or above, they will start to change the new tenancy agreement in September 2025. "Elderly households," where all family members are aged 60 or above, will start receiving new tenancy agreement in August 2026.

Q6 If the tenant refuses to accept the offer of the new tenancy, what should he/she do?

- A If the tenant refuses to accept the offer of the new tenancy containing WTP clause, he/she should complete the “Reply Slip on Declining New Tenancy Offered” and return the slip to the Estate Office within one month from the date of the offer documents. Tenant must return the flat to HKHS on or before the termination date of the tenancy.

If the tenant does not return the “Reply Slip on Declining New Tenancy Offered” and continue to pay any rent after tenancy termination. The tenant will be deemed to have accepted the offer of the new tenancy containing WTP clauses issued by HKHS.

Q7 If the tenant cannot move out as required, what should be done?

- A - If tenant decline the offer of the new tenancy and he/she cannot move out by the deadline, he/she shall apply within one month from the date of the offer documents for a “Fixed-Term Licence” to stay in the flat for a maximum of 4 months after termination of the tenancy.
- During the temporary stay, the tenant shall pay the licence fee. The tenant shall move out his/her flat upon the expiry of the Licence.

Q8 If the tenant does not accept the new tenancy offer, can he/she appeal to the Housing Society?

- A In general, Housing Society’s appeal procedure is available to tenant whose tenancy agreement has been terminated and is required to surrender the flat to the Housing Society. Such appeal procedure, however, is not applicable to termination due to non-acceptance of the new tenancy incorporating the WTP terms.

This is because the Housing Society has offered a new tenancy agreement to the tenant at the same time upon terminating the tenant's existing tenancy, so that the tenant can continue to live in the flat as usual with rent payment. Therefore, this situation is different from those in which no new tenancy is offered, and the appeal procedures do not apply.